

 **SYNATEQ**

EXPERIENCE + TECHNOLOGY

Synateq is an award winning ICT company that excels in helping organisations to streamline processes and bridge the gap between strategic direction and systems capability.

Our tools and experience across a broad range of market sectors allow us to deliver solutions that explore, build and expand organisational capabilities for our clients. For over a decade now we have successfully provided the expertise to design, develop and deliver business systems, both large and small, for corporate and government organisations.

Synateq offers you the capability to grow, adapt and seize opportunity.

Manufacturing



Government

Wholesale
Distribution

Finance & Banking

Not for Profit



Construction

Education

Real Estate



SYNATEQ DELIVERS

BUSINESS AND SERVICE DELIVERY SYSTEMS THAT PERFORM

For over a decade we have been designing, developing and delivering business systems for government and organisations. It's through local insight and a commitment to excellence that we're able to present the best possible solutions and outcomes for our clients.

Let us help lead your organisation confidently into the future.

OUR CUSTOM BUILT SOFTWARE IS SO ROBUST WE GUARANTEE IT FOR LIFE

Every organisation is different, each with its own inherent values, capabilities and strategic directions. For these reasons, we offer custom software development designed by our expert team to meet your specifications or as an integral part of our consulting solutions. Custom built software allows us to develop a solution designed specifically to meet your needs, goals, requirements and budget.

All Synateq applications are robust, easy to use and technically efficient. The combination of our experienced team, best practices methodology, specialised development tools and use of market leading software platforms, ensures minimal risk as well as product delivery that is on time and on budget. All Synateq custom built applications come with a lifetime guarantee.



Microsoft Partner

Silver Software Development
Silver Web Development

CASE STUDY

THE OUTAGE OPTIMISER - BRINGING EFFICIENCIES TO THE OUTAGE PLANNING PROCESS FOR **TRANSEND NETWORKS**

The Outage Optimiser is recognised as having transformed the time consuming task of wading through multiple spreadsheets and back end systems to reconcile planned outages into an intuitive and informative user experience.

Winner of the 2011 Transend Chairman's Award for Innovation and Improvement.

"The layout is clean and flexible, users can apply filters and sorts, and you can save your personal settings. The multiple monitor support is excellent, allowing users to view lots of complex information at once. We're really pleased with the solution design and the positive feedback we've received."

Vaidehi Hardikar, Synateq Business Analyst





CASE STUDY

TASMANIAN INCORPORATED ASSOCIATIONS SYSTEM (TIAS) - TRANSFORMATION TO A PAPERLESS SYSTEM FOR THE DEPARTMENT OF JUSTICE

TIAS manages the registration requirements for
incorporated associations in Tasmania.

*"In developing the solution we supported
a transition from paper based processes
to electronic processes. All forms that
were previously submitted on paper
are now also available as electronic
SmartForms, and all documents
managed by the system are now
stored in electronic format against
the relevant records rather than
purely as hard copy records."*

Kevin McMahon,
Synateq Development Manager

CASE STUDY

WORKCOVER INFORMATION MANAGEMENT SYSTEM - A COMPREHENSIVE SOLUTION FOR **WORKCOVER TASMANIA** AND A BLUEPRINT FOR PRIVATELY UNDERWRITTEN SCHEMES IN AUSTRALIA

The WorkCover Information Management system tracks all insurance policy claims, payments, and advisory service workplace visits as well as facilitating a database of accredited medical providers and rehabilitation services.

"It's been exciting to work on the first implementation of the national standard for reporting of privately underwritten schemes in Australia. We integrated QlikView BI software into the solution, so the ability to explore the system and keep track of what's going on is world class."

John Nesbitt, Synateq Lead Developer



SYNATEQ CONSULTING

AWARD WINNING, EFFECTIVE, SOLUTION DELIVERY

Our consultants have a wealth of experience in business and service delivery systems. Their knowledge of strategic analysis, process and system design, and effective change management and implementation strategies, enables Synateq to successfully bridge the gap between strategic direction and business systems capability.

How well your organisation is equipped to deal with change, growth, service delivery and performance improvement is heavily attributed to your business processes and systems. Our consultants work alongside your organisation in order to create systems and process solutions that are carefully designed to meet your organisation's specific needs and requirements.



SYNATEQ EXPERIENCE

Synateq experience
ensures effective
solution delivery

Program Management
and Governance
Effective management of
complex programs, sensitive
issues & budget constraints.

Analysis, Planning &
Strategy
A Synateq team matched
to your needs that hits the
ground running.

Process Improvement &
Change Management
Knowledge of where to
look and how to implement
operational change.

Project Management
PMBOK, Prince2 and Agile
project management
methodologies.

BETTER OUTCOMES

Delivery to
expectations

Cost effectiveness

Clarity of
understanding

A quality solution



LEADING BUSINESS TOOLS

Synateq partners with leading business software application providers to bring you the tools you need to manage and improve business performance.

Primed for business with Greentree

Greentree is a powerful business software solution suitable for medium to large organisations that have outgrown their 'off the shelf' accounting packages.

Greentree's modular architecture means that you start only with the modules you need, secure in the knowledge that you are investing in a system that can expand with your business over time.

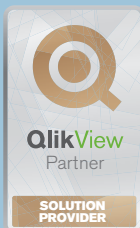
Experienced Synateq consultants analyse your business processes, operations and key performance indicators to tailor a solution for your business and guide you through the implementation process.



QLIKVIEW BUSINESS DISCOVERY

Instant access to key information and the ability to drill down into detail and see associations between data is essential for enabling organisations to seize opportunity. The QlikView Business Discovery platform delivers compelling benefits that make it unique in the BI marketplace: user-centric interactivity, associative experience, access to business data from anywhere, speed-of-thought analysis, and rapid time to business value.

With fast, powerful, visual in-memory business analysis provided through QlikView software and set-up guided by our experienced team, your organisation will reap the rewards of true self-service business intelligence that empowers business users and drives innovative decision making.



CUSTOMER EXPERIENCE SOLUTIONS

Adobe® LiveCycle® Enterprise Suite 3 (ES3), is a software suite that helps organisations and government agencies extend the value of existing business systems and processes to engage users with intuitive experiences, streamline internal processes, manage correspondence, and strengthen information and document security.

Using LiveCycle ES3, Synateq can help your organisation to quickly assemble secure, feature-rich solutions that leverage Flex and Adobe PDF technologies to dramatically improve user engagement.

Via the cross-platform Adobe Reader® and Adobe Flash® Player software installed on over 98% of internet-enabled PCs worldwide Synateq can design XML electronic forms, increase accessibility and user experience and simplify the management of large form libraries.



WE SUPPORT YOU

FROM START TO FINISH

Maximise the benefits of your application investment with Synateq Support Services to keep your system running at peak performance. With different support levels plus options for selection, you have the flexibility to choose a support package to meet your needs.